



REDIRECTING TRAJECTORIES
FOR AT-RISK CHILDREN
WITH SPECIAL NEEDS IN
NORTH TEXAS SINCE 1988.

2020
ANNUAL REPORT

FROM OUR LEADERSHIP

What a year of growth and hope we've provided for deserving families served by Bryan's House. As an agency we've demonstrated strength in our ability to pivot with excellence to meet and exceed our clients' needs.

Together with your support, we met our financial goals and we are thriving in crisis to stay the course.

We innovated with health and safety protocols as our main priority, to deliver solutions successfully in eight counties to catch those about to fall into homelessness and generational poverty - especially those with one or more children with special health, education and domestic needs. All this, in the shadow of a deadly pandemic.

We expanded our mission and inclusive initiatives even further, utilizing the experience and knowledge of our culturally diverse team members, volunteers, medical and clinical teams and our dedicated Board of Directors. Most importantly we are reaching and serving those individuals and families who've been ignored, discriminated against, or forgotten.

Our Case Managers provided 7,100 hours of crisis intervention, and worked tirelessly for families impacted by COVID-19 during those first months from April to June. A two-page special COVID update is included in this report.

For every dollar spent at Bryan's House, we save nine dollars in the community to deliver our mission. We save tax payers thousands more each year as we graduate our families out of our programs, armed with budget tools and financial plans. They convert those new skills into jobs that pay livable wages, sustaining their family's success and their children's ability to thrive for unknown times to come.

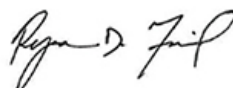
We are sincerely grateful to all of you who donated, partnered or supported our agency. We appreciate our 2020 Luncheon sponsors and ticket holders who agreed to donate back those funds this year, so we could utilize them immediately for programs that impacted 200 families.

We included success stories in this report which reflect the tenacity, courage and strength of the children, parents and our staff. They never gave up and neither did we.

Everyone loves Bryan's House. Our authentic culture of excellence means that we can solve complex challenges responsibly, with love and laughter in our hearts to tackle those unknown times ahead. Please continue to join us on this journey. Thank you for your grace and continued support. Stay safe, everyone.



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RUST E. REID: THANK YOU FOR YOUR SERVICE

Rust E. Reid is the definition of dedication and long term commitment in his support of Bryan's House and the community at large. Rust served on the Bryan's House Legal Team and Emergency Task Force for two decades, and he continues to serve on our Advisory Board. Thank you Rusty, and your family!

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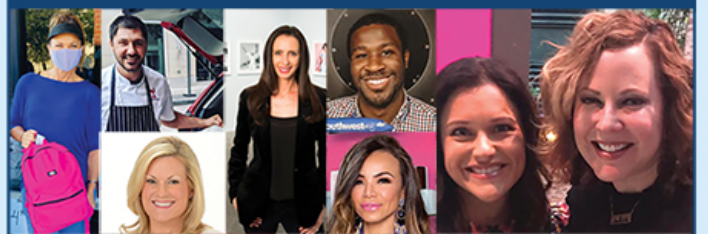
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Dr. Ioana Smith

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SOURCES AND USES OF INCOME

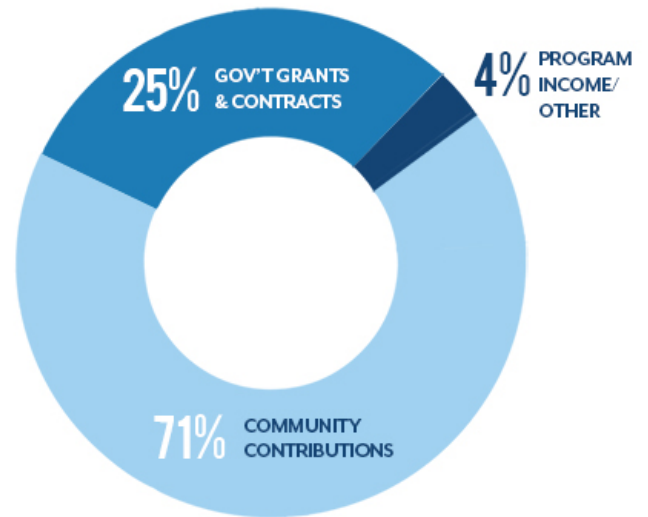
FINANCIAL SUMMARY: JULY 1, 2019 - JUNE 30, 2020

AUDITED BY:  **SFC**
Sutton Frost Cary LLP
Certified Public Accountants

Bryan's House is committed to the highest standards of stewardship of the resources and the trust of its donors. We have also exponentially expanded our funding efforts to meet Fiscal 2021 goals.

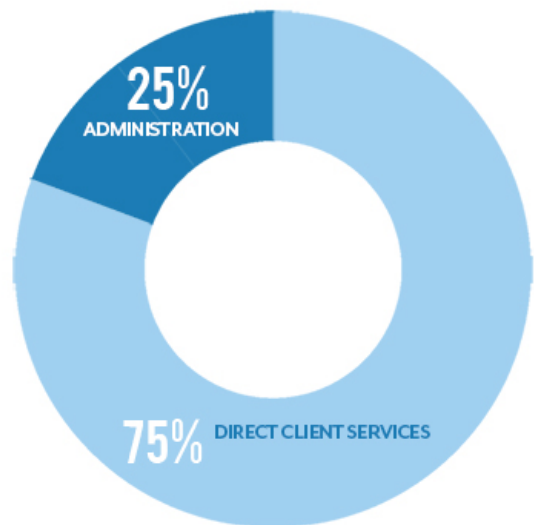
REVENUES

	CURRENT YEAR
Community Contributions	\$1,376,259
Government Grants & Contracts	\$500,624
Program Income/Other	\$59,460
TOTAL	\$1,936,343



EXPENSES

	CURRENT YEAR
Program	\$1,409,422
Administrative	\$477,516
TOTAL	\$1,886,938



ACCREDITATIONS:



COVID RESPONSE

Bryan's House is providing robust COVID-19 crisis intervention and triage for crisis-caught families with one or more children at home with special needs. We are assisting families with emergency funding, mental health support services, and helping connect families to vital services.

From March 2020 through November 2020, we provided **\$149,755** in Emergency Financial Assistance (EFA) to **239** duplicated families, and our Case Managers provided **7,540** hours of service for crisis intervention.



COMMUNITY PARTNERS COME TOGETHER



**Bryan's House provided
COVID-19 EFA from
March 2020 to
November 2020:**

• Rental assistance	→	\$68,295
• Utilities	→	\$5,712
• Household	→	\$4,623
• Food	→	\$6,730
• Community Partners	→	\$64,395

For more info about our COVID RESPONSE, please visit bryanshouse.org/covid-response

IMPACT IN NORTH TEXAS

JULY 1, 2019 - JUNE 30, 2020



71,089

HOURS
CHILD
DEVELOPMENT



18,142

MEALS/
SNACKS



2,125

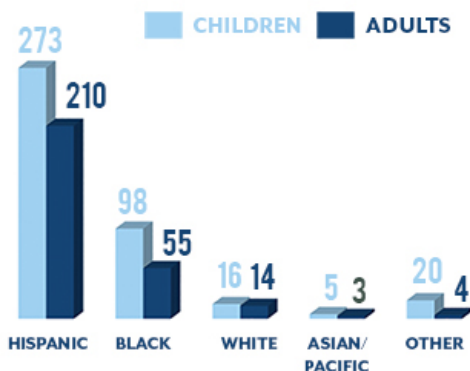
ONSITE
THERAPY
SESSIONS



15,922

CASE
MANAGEMENT
HOURS
(ON AND OFFSITE)

DIVERSITY DATA



AVERAGE
HOUSEHOLD
INCOME: \$34,604.89

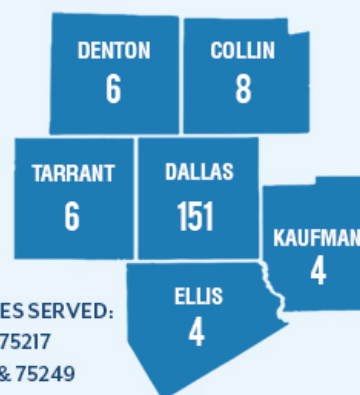
AVERAGE
HOUSEHOLD
SIZE: 3.08



AREAS SERVED

77 ZIPCODES **6** COUNTIES

FAMILIES BY COUNTY:



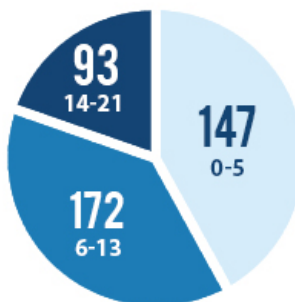
TOP ZIPCODES SERVED:
75211, 75216, 75217
75115, 75227 & 75249

COMMUNITY PARTNER COLLABORATION DATA



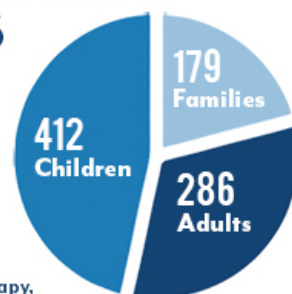
38% MEDICAL/THERAPY
28% MENTAL HEALTH/SUBSTANCE ABUSE
75% HOUSING/BASIC NEEDS ASSISTANCE
13% TRANSPORTATION ASSISTANCE

CHILDREN SERVED BY AGE



UNDUPLICATED NUMBERS SERVED

We impacted almost 2,800 duplicated individuals, receiving an average of five services daily (direct special education, therapy, development and social skills, basic and domestic needs, and case management).





OUR MISSION

To provide underserved children in North Texas with specialized medical, educational and therapeutic care, and holistic support services to thrive.

WE ACCOMPLISH OUR MISSION THROUGH TWO UMBRELLA PROGRAMS:

ONSITE

Integrates on-site nursing with high-quality education, therapy, and developmental care geared to each child's needs. Each program serves the same populations, except therapy. We serve medically and developmentally atypical children alongside their typically developing peers and siblings.

EARLY CHILDHOOD EDUCATION PROGRAM

- Serves medically at-risk children ages 0-5.
- Open Monday-Friday 7 am - 6 pm.
- Accredited by the National Association for the Education of Young Children (NAEYC)

RESPIRE CARE

- Serves special needs children ages 0-13.
- Provides relief for parents & caregivers.
- Offered two Saturdays a month.

AFTER-SCHOOL, SUMMER AND HOLIDAY PROGRAM

- Serves medically at-risk children ages 0-13.
- Provides learning, developmental, and recreational activities according to ability.

COLLABORATIVE THERAPY

- Is a therapeutic bridge between classroom & home.
- Utilizes assessment outcomes to create a holistic treatment plan.
- Therapy Coordination



OFFSITE

Provides individualized strategic intervention and planning up to age 21 designed to promote increased knowledge, skills and behaviors that will enable families with special-needs children to manage emergencies, sustain basic needs, achieve their goals and expand their opportunities for long-term success.

- Case Management/Navigation in the home
- Basic Needs Services (Food, clothing, shelter)
- Referrals to Community Services
- Crisis Intervention

BECAUSE WE INTERVENED EARLY...

100% of families (whose goal was to advance their education) furthered their education.

100% of families found a “medical home” for their children.

99% of families established permanent homes.

91% of families accomplished at least 80% of their self-sufficient goals.

96% of families graduated our care with a job and steady income.

91% of families stabilized their domestic situation and are thriving.

100% of families received medical devices needed to provide mobility in the home, vehicle or classroom.

92% of families learned how to create and manage a home budget.

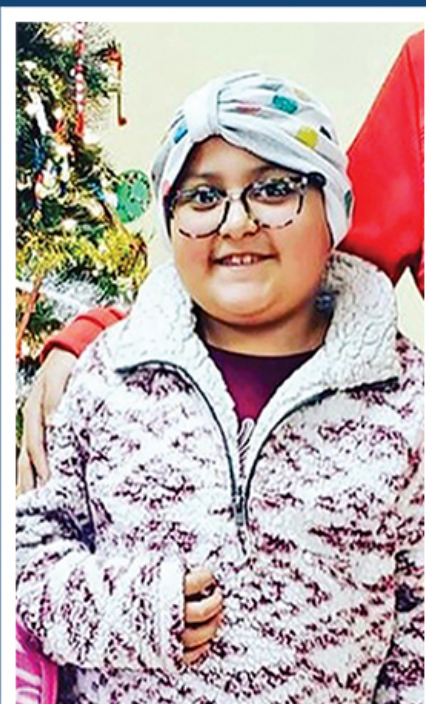
92% of families learned how to save with Case Manager guidance.

98% of families learned to plan and shop wisely.

100% of families were accompanied (in person and remotely) by staff to advocate for medical, legal, employment or other services.



SUCCESS STORY



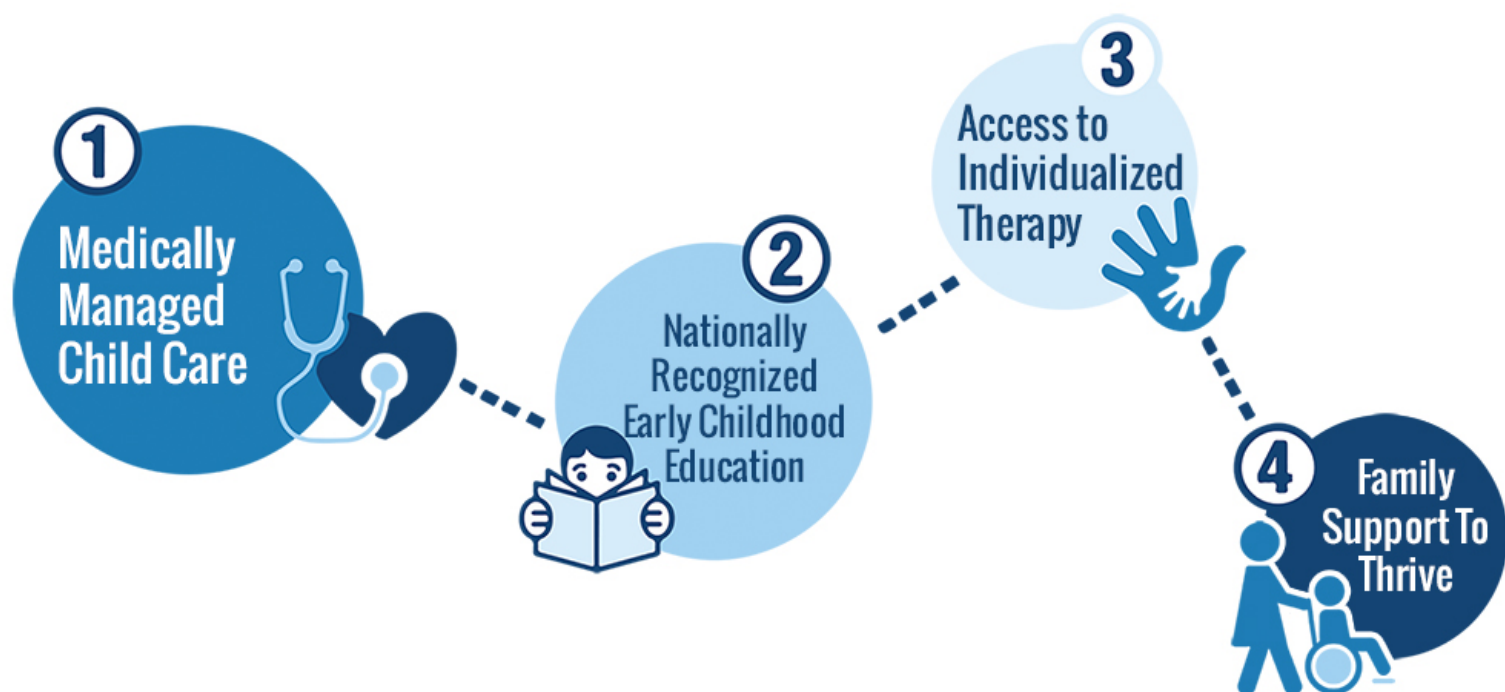
ALEJANDRA

Alejandra is a 10 year old girl diagnosed with Acute Leukemia. Her family recently graduated from our Social Services Program, as all their program plan goals were met.

Alejandra is doing exceptionally well after 6 months of professional and nurturing care. Our doors remain open to Alejandra and her family in the event that continued services are needed.

Her Case Manager Sofia provided constant care, and was their "life line".

WHAT WE DO WELL



SUCCESS STORY: ERIKA, “SUPER MOM”



The year 2020 has been a rollercoaster ride for Erika's family of five. Erika's husband is chronically ill and unable to work. Erika's youngest daughter was diagnosed with Epilepsy, Autism and ADHD. Erika is the family's breadwinner, and she lost her job due to multiple absences to address her family's complex medical issues. The loss of income quickly led to homelessness. The family slept in their car until they were referred to Bryan's House for Family Supportive Services. We provided emergency financial assistance to help the family remain stable in temporary housing. Within several weeks of working

with the family, providing resources, financial coaching and care coordination, Erika obtained health insurance for her husband and children. Our Case Managers connected her husband to specialty care resources and coordinated therapeutic services for her daughter. Erika started working delivering food, a job that provided her a flexible schedule to manage the care for her family. She worked on budgeting to save money so the family could move into their own apartment.

Then the COVID-19 pandemic hit. With so many people out of work due to the shutdown, workers glutted the food delivery job market and Erika could no longer

make enough money to provide for her family's basic needs. The family's journey to stability was again jeopardized and she needed additional support.

Our Case Managers advocated their plight to a private funder for long term financial assistance and planning. The family was awarded a grant for 12 months which included medical equipment and rent so they could get back on their feet. After many months of struggles, the family has moved into a rental house. Erika and her family are managing a budget and transitioning to permanent employment which will raise them out of poverty moving forward.



CHILDREN'S DIAGNOSIS SERVED

GENETIC DISORDERS

- Down's Syndrome
- DiGeorge Syndrome
- Cystic Fibrosis
- Pitt Hopkins Syndrome
- Chromosome 14 and 17 translocation
- Kabuki Syndrome (rare multi system disorder)
- Hereditary spherocytosis (rare blood condition)
- Hirschsprung's Disease
- Sickle Cell Disease
- Dravet Syndrome-intractable epilepsy

CANCER

- Leukemia
- Wilms tumors (kidney tumors)
- Ganglioneuroblastoma

BLOOD DISORDERS

- Thrombocytopenia
- HIV/AIDS impacted

HEARING/VISION DISORDERS

- Deafness/profound hearing loss
- Myopic degeneration
- Bilateral cloudy cornea

CARDIAC DISORDERS

- Truncus arteriosus
- Patent ductus arteriosus (rare heart condition)
- Hypoplastic right heart syndrome

RENAL/KIDNEY DISORDERS

- Diabetes insipidus
- Hypertension/bilateral hypoplastic kidneys

NEUROLOGICAL DISORDERS

- Hydrocephalus
- Microcephaly quadriplegia
- Autism spectrum
- Cerebral palsy
- Brain/cerebral atrophy
- Focal neurological deficits
- Dyslexia
- Epilepsy
- Hypotonia
- Learning disabilities
- Tuberculosis sclerosis
- Static encephalopathy
- Retts Syndrome
- Shaken baby syndrome
- Spinal bifida
- Swallowing disorders

RESPIRATORY ENT DISORDERS

- Feeding needs/G-tube
- Trach ventilator dependent
- Chronic lung disease
- Adenotonsillar hypertrophy

MENTAL HEALTH

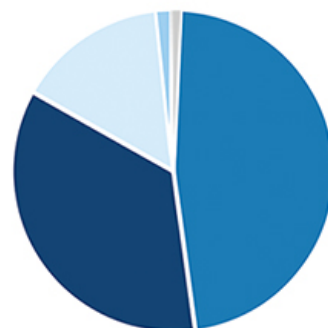
- Failure to thrive
- Depression
- Anxiety disorders
- Suicidal tendencies
- Oppositional defiant disorder
- Post traumatic stress disorder
- Selective mutism
- Attention deficit hyperactivity disorder
- Bipolar depression

MUSCULAR/SKELETAL DISORDERS

- Idiopathy scoliosis
- Abnormal gait
- Plagiocephaly (skull deformation)
- Arthrogryposis (congenital joint contracture)
- Congenital limb malformation
- Osteogenesis imperfecta (brittle bones)
- Bilateral club feet
- Cleft lip and cleft palate

CHILDREN RECEIVING THERAPIES ONSITE

Children may have multiple diagnoses and therapy services delivered daily.



speech therapy	41%
physical therapy	28%
occupational therapy	21%
nutrition/feeding	9%
applied behavior analysis	1%

CONTINUUM OF CARE



Referral for Service

Assessment of Medical, Developmental and Educational Needs

Develop Individualized Child Care Plans

Case Work with Families

Family Supportive Services (FSS)

BOARD MEMBER: ROSE KAUR

CO-FOUNDER,
JESTER&GENIUS

“ I serve because...

I believe in the mission of Bryan's House.

Our kiddos with special needs deserve every opportunity in life.

We are only as strong as the weakest amongst us.

I believe in giving back to my city. ”



VOLUNTEER SPOTLIGHT: NICOLE BLYTHE

PARTNER, AUDIT SERVICES
GRANT THORNTON



I am a lifelong learner. I believe in the power of education. Everyone should be given the opportunity and the tools to an education delivered in the way that meets their individual learning needs. I am the mom of a child with learning differences. We are so fortunate to have the ability to get him the diagnosis, tutoring and other help that he needs to be successful. Other families need additional help to ensure that their children are set up for success. Bryan's House strives every day to help families live, work, and learn better by linking them to and providing the resources needed to do that.

In addition, my niece was born with a brain tumor and is now cancer free and just celebrated her ninth birthday. I witnessed the journey taken by my brother and his family as they cared for and advocated for her care. Our family was able to obtain top care for her and secure other resources to ensure her success in learning and life. I want all families to have access to those resources for their children.

I am passionate about learning, caring for others, and providing opportunity for those around me. I am so honored to serve on the Bryan's House Board of Directors and to be able to use my God-given talents to serve others.



EXCELLENCE IN ACTION: MICHELLE RAMIREZ, DIRECTOR OF OPERATIONS

Michelle has been an integral part of the dream team at Bryan's House for 5 years, in the role of bilingual Operation's Director.

She has worked with excellence during that time overcoming many challenges for our staff, clients and especially in emergency situations like our work with families after Hurricane Harvey.

In the non-profit sector Michelle also represents the agency, and enjoys helping people at every level. Michelle was awarded a grant from TREC, The Real Estate Council, to participate in the TREC Real Estate 101 Program.

Michelle is also a soccer mom who lives in Duncanville with her husband of 20 years and her 3 children.



SONIA HURTADO: THANK YOU FOR 30 YEARS

On behalf of our founder Stefanie Held, our teams, Ambassadors, advocates, committees, community volunteers and all past and present Board members, we thank Sonia Hurtado for 30 years of service to the tens of thousands of souls she's cared for as a 24/7 teacher, caregiver, surrogate mom, kitchen manager (and more!) in our respite facility, the original house, and our West Dallas campus.

Sonia has made a huge difference in the community and in the lives of those she cared for—especially in the early days when AIDS was claiming the lives of so many infants and moms.

“Your courage, bravery and compassion— it's so beautiful. Thank you from all of us.”

—Abigail Erickson Torres, CEO

THANK YOU DONORS

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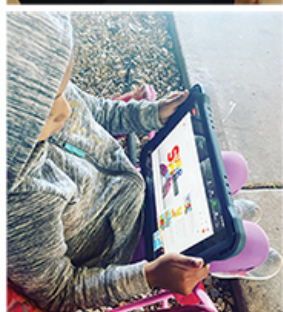
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